



The amount of €125.00- €200.00 is an automatic reservation, which is made by your bank the moment you unlock a pump with your PIN to fill up.

This amount is reserved by default and set aside for a while. It does not end up in our account. This reservation is done by the bank and is immediately your limit.

This happens every time you fill up at an ATM, but is normally never visible. The moment you finish refueling, this amount is put back and we debit the amount, for which you have refueled.

It may happen that it takes a little longer for the reservation to be posted back. This is due to the connection with the bank. After processing the transaction, the reservation will eventually not be found on your bank statement and you will only see the amount debited.

If the problem is not resolved automatically, please refer to your own bank.